BARC Performance "At-A-Glance"

10/01/2019 - 10/31/2019

Live Release:		ACO Activity:		
	Animals Transfered to RPM,		Total Calls for Service:	4,935
	Rescued Pets Movement:	636	Total Service Calls Completed:	2,681
	Total Transfers:	1,109	% Answered Calls:	54.33%
	% Transferred to RPM:	57.3%		
	Payments to RPM:	\$47,700	Priority 1:	
	Adoptions:	709	Incoming Calls:	937
	Return to Owner (RTO):	123	Completed:	929
	Trap, Neuter & Release (TNR):	255	Dispatched:	0
	Animals Euthanized:	220	Pending:	0
	Dog Live Release %:	88.6%	Cancelled:	8
	Cat Live Release %:	93.6%	% Answered Calls:	99.15%
	Total Live Release %:	90.7%		
			Priority 2:	
Intake:			Incoming Calls:	344
	Over the Counter:	1,707	Completed:	333
	Field:	623	Dispatched:	0
	% Stray:	55%	Pending:	0
	% Owner Turn-in:	36%	Cancelled:	11
	% Other:	9%	% Answered Calls:	96.80%
	Total Dog & Cat Intake:	2,330		
			Priority 3:	
Spay/ Neuter Surgeries Performed:			Incoming Calls:	1,030
	HPHS:	37	Completed:	1,002
	In House:	1,167	Dispatched:	1
	Fixin Houston:	0	Pending:	1
	Total Surgeries:	1,204	Cancelled:	26
			% Answered Calls:	97.48%
Revenue	<u>.</u>			
	Wellness/Fixin' Houston:	\$42,313	Priority 4:	
	ACO Fees:	\$10,544	Incoming Calls:	2,622
	Licensing:	\$61,796	Completed:	406
	Private Funds:	\$13,263	Dispatched:	8
	Adoptions:	\$12,589	Pending:	0
	Total Revenue:	\$140,505	Cancelled:	2,208
			% Answered Calls:	15.79%
Licensing				
	New Licenses:	1,285	Priority 5:	
	Renewals:	2,252	Incoming Calls:	2
			Completed:	0
Field Activity:			Dispatched:	1
	Citations issued:	235	Pending:	0
	Bites investigated:	239	Cancelled:	1
	Cruelty Confiscations:	21	% Answered Calls:	50.00%



BARC Performance "At-A-Glance" Definitions and Explanations

Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords Rescued Pets Movement=RPM, a nonprofit animal rescue group BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers. BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success. Total Transfers- Does not include TNR and Community Cats

Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens Field= Animals that were picked-up by animal control officers

Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.